

# ***Utility Coordination for Development Projects***

## **1) Request Maps**

- a. This step is usually completed by the civil design consultant as part of the ALTA survey process and utility maps should be cross checked with where facilities actually appear to be located in the field for discrepancies. For more information on requesting maps see page 2.

## **2) Submit plans for conflict review**

- a. This step is usually completed by the design consultant simultaneously while sending in plan submittals to the City. The sooner a utility company can identify possible conflicts with a project and their facilities, the more time the design consultant will have to design around the conflicts or get the utility started on relocation designs saving the project time and money by avoiding costly delays during construction.

While pedestals, vaults and other above ground utility structures are usually identified as potential conflicts earlier on, the conflicts developers often overlook are underground facilities that run along the edges of their project that could be in conflict with proposed grading and drainage improvements. It is also not uncommon for a developer to overlook the need to underground existing overhead facilities due to National Building and Safety Code requirements. Often times even when it is identified that an overhead line is in conflict many developers begin working with the power company not realizing that they also have to work with the telephone, cable television and any other providers attached to those overhead facilities independently.

- b. It is highly recommended to include dry utility plans as part of the civil plan review submittals at the earliest possible submittal.
  - i. Typically the electric company will want to see the first set of comments back from the City after the first submittal prior to starting their designs. This doesn't mean they can't begin looking for conflicts sooner, especially if the project is on an accelerated timeline. If the time is available to wait for the utility companies to complete their designs; it is best to have a more complete set of plans.
  - ii. The gas and telecommunications companies will usually want to see the first draft electrical plans prior to starting their designs. For some companies the contact information for all three steps is the same and the company may walk through it step-by-step after first contact with them.

## **3) Submit plans for new service requests**

- a. This should be done early in the project timeline as well, as utility companies often need to construct facilities within the right-of-way in order to provide services. Sometimes the feed points are long distances away, which can take upwards of 3-6 months to engineer, draft plans, acquire permits (~1-20 business days with the City) and then to construct conduit, pull conductor, splice, terminate and provision.

***Below is a list of contacts for the respective steps above***

## ***Map Requests***

To identify which utilities have facilities within the work vicinity of a project, submit an e-stake DESIGN ticket on line through <http://www.arizona811.com/e-stake/> and then from the list of utilities shown on that ticket for the project work vicinity, contact the appropriate company from the list below for their maps:

Air Products: Kevin McKenzie ofc: 480-899-6146 mbl: 480-225-1406

[mckenzkj@airproducts.com](mailto:mckenzkj@airproducts.com)

Alluvion Communications: Tino Kehagias ofc: 480-247-3702 mbl: 602-550-4295

[tino@mantrieng.com](mailto:tino@mantrieng.com) or David Ackerman ofc: 480-639-1992 mbl: 520-610-1171

[dackerman@alluvion.net](mailto:dackerman@alluvion.net)

APS: [mapprint@apsc.com](mailto:mapprint@apsc.com)

American Traffic Solutions/Verra (red light camera conduit): Chris Renzi

[chris.renzi@verramobility.com](mailto:chris.renzi@verramobility.com)

ATT/TCA: Eric Nowicki mbl: 480-510-8107 [en3010@att.com](mailto:en3010@att.com)

CenturyLink/Lumen/Level 3/TW Telecom: [maps@centurylink.com](mailto:maps@centurylink.com)

City of Chandler: (For: Water, Sewer, Storm, Reclaimed Water, Fiber Conduit, Street light conduit, traffic signal conduit) 480-782-3080 or [ab@chandleraz.gov](mailto:ab@chandleraz.gov)

Cox Communications: <https://facilitymaprequest.cox.com/>

Crown Castle: Brett Beaty ofc: 623-289-6429 mbl: 480-239-3257

[brett.beaty@crowncastle.com](mailto:brett.beaty@crowncastle.com)

EPNG: [PMWestEncroachments@kindermorgan.com](mailto:PMWestEncroachments@kindermorgan.com)

Gigapower: [info@gigapower.com](mailto:info@gigapower.com)

Google Fiber: Coming Soon!

Kinder Morgan: [PipeLineInquiries@kindermorgan.com](mailto:PipeLineInquiries@kindermorgan.com) (Kinder Morgan lines are abandoned, but special requirements are needed to construct around pipeline.)

MCI Metro/Verizon: [investigations@verizon.com](mailto:investigations@verizon.com)

OMCA: Don Higdon ofc: 480-704-2900 [d.higdon@oca-az.com](mailto:d.higdon@oca-az.com) or Frank Rockwell

(Maintenance) mbl: 480-510-5668 [f.rockwell@oca-az.com](mailto:f.rockwell@oca-az.com)

OMG: Mike Palermo ofc: 480-917-6668 mbl: 602-377-9908 [mikeocotillo@gmail.com](mailto:mikeocotillo@gmail.com)

OWCD: Jeff Woner or Jennifer Torpey ofc: 480-610-8741 [DistrictAdmin@krsaline.com](mailto:DistrictAdmin@krsaline.com)

RWCD: Tabatha Langland 480-988-9586 [t.langland@rwcd.net](mailto:t.langland@rwcd.net) (A high level map of their facilities can be found on this page: <https://www.rwcd.net/development>)

Sprint: David Jeter ofc: 559-408-5760 mbl: 602-430-3615 [david.jeter@t-mobile.com](mailto:david.jeter@t-mobile.com) or

Russ Rosenthal ofc: 913-315-0510 mbl: 913-378-8975 [russell.rosenthal@t-mobile.com](mailto:russell.rosenthal@t-mobile.com)

Mailing Address

Mail Stop 405

PO Box 4008

Chandler, Arizona 85244-4008

Development Services Department

Telephone (480) -782-3300

[www.chandleraz.gov](http://www.chandleraz.gov)

Location

215 E. Buffalo Street  
Chandler, Arizona 85225

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SRP: Fill out the on-line form at

<https://www.srpnet.com/electric/business/secure/maprequest/>

Southwest Gas: Send quarter section to: [CAZWestCopyRM@swgas.com](mailto:CAZWestCopyRM@swgas.com)

Union Pacific Railroad:

[https://www.up.com/real\\_estate/utilities/encroach\\_procedure/index.htm](https://www.up.com/real_estate/utilities/encroach_procedure/index.htm)

Western Broadband/Orbitel: Jerry Scullawl ofc: 480-895-8010 ext 560 mbl: 602-689-5472

[jscullawl@orbitelcommunications.com](mailto:jscullawl@orbitelcommunications.com)

Wyverd: [dirk.staton@wyverd.com](mailto:dirk.staton@wyverd.com)

Zayo/AGLN/AboveNet: [phoenixMaint@zayo.com](mailto:phoenixMaint@zayo.com)

## ***Conflict Reviews, Permitting, or Licensing***

Air Products: ATTN: Kevin McKenzie

275 S. Price Road

Chandler, Arizona 85224

Tel 480-899-6146

Fax 480-899-8796

Cell 480-225-1406

[mckenzkj@airproducts.com](mailto:mckenzkj@airproducts.com)

Alluvion Communications: Tino Kehagias ofc: 480-247-3702 mbl: 602-550-4295

[tino@mantrieng.com](mailto:tino@mantrieng.com) or David Ackerman ofc: 480-639-1992 mbl: 520-610-1171

[dackerman@alluvion.net](mailto:dackerman@alluvion.net)

APS: ATTN: Ron Gandara

PO Box 53933

Phoenix, Arizona 85072-3933

602-371-7546

[ronnie.gandara@aps.com](mailto:ronnie.gandara@aps.com)

American Traffic Solutions/Verra (red light camera conduit): Chris Renzi

[chris.renzi@verramobility.com](mailto:chris.renzi@verramobility.com)

ATT/TCA: Eric Nowicki mbl: 480-510-8107 [en3010@att.com](mailto:en3010@att.com)

City of Chandler Water, Sewer, Reclaimed water: Gina Ishida-Raybourn [gina.ishida-raybourn@chandleraz.gov](mailto:gina.ishida-raybourn@chandleraz.gov);

Jeff Auker [jeff.auker@chandleraz.gov](mailto:jeff.auker@chandleraz.gov); Ashley Chaidez

[ashley.chaidez@chandleraz.gov](mailto:ashley.chaidez@chandleraz.gov)

City of Chandler Fiber: Gilbert Bracamonte [ospfiber@chandleraz.gov](mailto:ospfiber@chandleraz.gov)

City of Chandler Traffic Signals: Alisa Doll 480-782-3481 [alisa.doll@chandleraz.gov](mailto:alisa.doll@chandleraz.gov)

City of Chandler Street Lights: Jason Richardson [jason.richardson@chandleraz.gov](mailto:jason.richardson@chandleraz.gov)

CenturyLink/Lumen: ATTN: Conflict Review Liaison

135 W Orion St, Rm 100

Tempe, AZ 85283

[azreview@centurylink.com](mailto:azreview@centurylink.com)

Cox Communications: [phx.tmc@cox.com](mailto:phx.tmc@cox.com)

Crown Castle: Brett Beaty ofc: 623-289-6429 mbl: 480-239-3257

[brett.beaty@crowncastle.com](mailto:brett.beaty@crowncastle.com)

EPNG: [PMWestEncroachments@kindermorgan.com](mailto:PMWestEncroachments@kindermorgan.com)

Gigapower: [info@gigapower.com](mailto:info@gigapower.com)

Google Fiber: Coming Soon!

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Kinder Morgan: [PipeLineInquiries@kindermorgan.com](mailto:PipeLineInquiries@kindermorgan.com) (Kinder Morgan lines are abandoned, but special requirements are needed to construct around pipeline.)  
Level 3/TW Telecom: [NationalRelo@centurylink.com](mailto:NationalRelo@centurylink.com) or [CenturylinkNationalOSPRElocations@centurylink.com](mailto:CenturylinkNationalOSPRElocations@centurylink.com)  
MCI Metro/Verizon: [investigations@verizon.com](mailto:investigations@verizon.com)  
OMCA: Don Higdon ofc: 480-704-2900 [d.higdon@oca-az.com](mailto:d.higdon@oca-az.com) or Frank Rockwell (Maintenance) mbl: 480-510-5668 [f.rockwell@oca-az.com](mailto:f.rockwell@oca-az.com)  
OMG: Mike Palermo ofc: 480-917-6668 mbl: 602-377-9908 [mikeocotillo@gmail.com](mailto:mikeocotillo@gmail.com)  
OWCD: Jeff Woner or Jennifer Torpey ofc: 480-610-8741 [DistrictAdmin@krsaline.com](mailto:DistrictAdmin@krsaline.com)  
RWCD: Tabatha Langland [t.langland@rwcd.net](mailto:t.langland@rwcd.net)  
Sprint: David Jeter ofc: 559-408-5760 mbl: 602-430-3615 [david.jeter@t-mobile.com](mailto:david.jeter@t-mobile.com) or Russ Rosenthal ofc: 913-315-0510 mbl: 913-378-8975 [russell.rosenthal@t-mobile.com](mailto:russell.rosenthal@t-mobile.com)  
SRP: <https://srpnet.sharepoint.com/teams/PlanPortal> for questions contact: [workflow@srpnet.com](mailto:workflow@srpnet.com)  
SW Gas: Gene Florez [gene.florez@swgas.com](mailto:gene.florez@swgas.com)  
Union Pacific Railroad: [https://www.up.com/real\\_estate/utilities/encroach\\_procedure/index.htm](https://www.up.com/real_estate/utilities/encroach_procedure/index.htm)  
Western Broadband Sun Lakes: Gary Alexander [galexander@orbitelcommunications.com](mailto:galexander@orbitelcommunications.com)  
Wyyerd: [brookie.baker@wyyerd.com](mailto:brookie.baker@wyyerd.com)  
Zayo/AGLN: [phoenixMaint@zayo.com](mailto:phoenixMaint@zayo.com)

## ***New Development Service Requests***

Air Products: <https://www.airproducts.com/>  
Alluvion Communications: Cindy Bell, Sales Manager ofc: 480-639-1043 mbl: 520-610-1745 [cbell@alluvion.net](mailto:cbell@alluvion.net) or David Ackerman, General Manager ofc: 480-639-1992 mbl: 520-610-1171 [dackerman@alluvion.net](mailto:dackerman@alluvion.net)  
APS: <https://www.aps.com/en/About/Construction-and-Power-Line-Siting/Construction-Services/Getting-Your-Project-Started> - (has links to the service request form and the service request map areas/contacts for each different type and size of new service requested) or Jack Rainey ofc: 602-493-4427 mbl: 480-276-7326 [Jack.L.Rainey@aps.com](mailto:Jack.L.Rainey@aps.com)  
ATT: <https://www.att.com/>  
CenturyLink/Lumen - BICS: [bics@centurylink.com](mailto:bics@centurylink.com)  
Cox Communications: <https://www.cox.com/>  
Crown Castle: Brett Beaty ofc: 623-289-6429 mbl: 480-239-3257 [brett.beaty@crowncastle.com](mailto:brett.beaty@crowncastle.com)  
Gigapower: [sales@gigapower.com](mailto:sales@gigapower.com)  
Google Fiber: Coming Soon!  
MCI: <https://www.verizon.com/>  
Southwest Gas: 877-860-6020 or [cazeast@swgas.com](mailto:cazeast@swgas.com) (See reference card on the next page)  
SRP: Send the Electrical Service Request Form to [construction@srpnet.com](mailto:construction@srpnet.com) along with a site map. For larger projects include the electrical design plans.  
Wyyerd: [brookie.baker@wyyerd.com](mailto:brookie.baker@wyyerd.com)  
Zayo: [phoenixMaint@zayo.com](mailto:phoenixMaint@zayo.com)

# Central Arizona Division Contact Information



**SOUTHWEST GAS**

## West Operations and East Operations

### FOR A NATURAL GAS EMERGENCY: Call 9-1-1

**AZ811** ("Call Before You Dig"): Call 1-800-782-5348 or 8-1-1

**CUSTOMER ASSISTANCE:** To start, stop, move, temporarily/permanently abandon, or reinstate gas service, the owner or legal designee of the property should call Southwest Gas at 1-877-860-6020 or visit [www.swgas.com](http://www.swgas.com).

**EASEMENT OR RIGHT-OF-WAY ABANDONMENT REQUEST:** Send an email to [CAZ-ROWRequest@swgas.com](mailto:CAZ-ROWRequest@swgas.com)

**SAFETY STANDBY/BORE MONITOR:** When working in the vicinity of a high-pressure gas facility or boring, call Southwest Gas Dispatch at 1-800-528-4277 to schedule a free safety standby.

**MAP REQUESTS:** Southwest Gas provides maps to engineering firms in order to properly identify gas facilities on design plans for construction projects. To obtain copies of facility maps, scan and email a written request on company letterhead to the Southwest Gas Mapping Department with the following information:

- Location of the map being requested including project description, major cross-streets and township/range/section

Southwest Gas Mapping - East  
[cazeastcopyrm@swgas.com](mailto:cazeastcopyrm@swgas.com)

Southwest Gas Mapping - West  
[cazwestcopyrm@swgas.com](mailto:cazwestcopyrm@swgas.com)

**PUBLIC WORKS AND PRIVATE DEVELOPMENT CONFLICT REVIEW:** Mail half-size (11" x 17") hard copy of your project plans to:

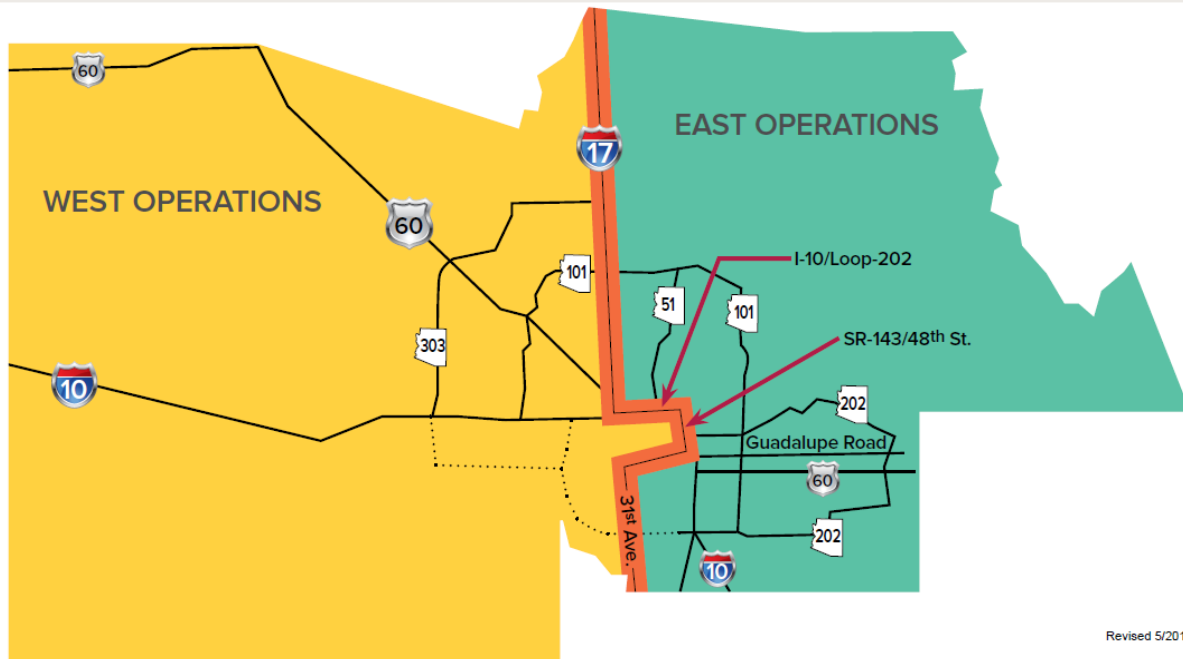
Southwest Gas Conflict Review - East  
Phone: 480-730-3845  
421-586  
PO Box 52075  
Phoenix, AZ 85072-2075

Southwest Gas Conflict Review - West  
Phone: 602-484-5301  
420-586  
9 S. 43<sup>rd</sup> Ave,  
Phoenix, AZ 85009

**WILL-SERVE LETTER:** To obtain a Will-Serve letter, email a written request to the Southwest Gas Energy Solutions Department:

Southwest Gas Energy Solutions - East  
[cazeast@swgas.com](mailto:cazeast@swgas.com)

Southwest Gas Energy Solutions - West  
[cazwest@swgas.com](mailto:cazwest@swgas.com)



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Mailing Address  
Mail Stop 405  
PO Box 4008  
Chandler, Arizona 85244-4008

Development Services Department  
Telephone (480) -782-3300  
[www.chandleraz.gov](http://www.chandleraz.gov)

Location  
215 E. Buffalo Street  
Chandler, Arizona 85225  
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